



# eBILLINGHUB: ELECTRONIC BILLING PROCESS REVIEW

With more than three million invoices and more than 36 billion dollars in electronic billing every year, eBillingHub implementation and technical teams assist thousands of firms worldwide in optimizing their e-billing processes. With this expertise, our e-billing consultants can provide you with the best knowledge and training you need to maximize profitability at your firm.

## LET THE EXPERTS HELP YOU IMPROVE YOUR BILLING WORKFLOW

Is your firm's electronic billing process working at its ultimate level of efficiency? Or are you dealing with high rejection rates and workflows that still require a lot of manual reprocessing? Consultants from eBillingHub®, the leading provider of e-billing solutions for law firms, can help you determine whether or not your firm is being slowed down by any of these obstacles:

- Is your billing team overwhelmed by the explosive growth in e-billing practices?
- Are your rejections too high?
- Are you billing for all the items for which you should be billing?
- Are you maximizing your efficiency?
- Is there a better way to avoid those costly write-offs?
- Does your billing team have the proper workflow?

The eBillingHub Electronic Billing Process Review can help you overcome these obstacles and equip you with valuable insights into your firm's e-billing operations so you can adjust and monitor processes and improve profitability as soon as possible. eBillingHub consultants will travel to your offices to assess your e-billing workflow and deliver a Summary Report outlining how you can enhance your e-billing performance. Knowing that time is of the essence, this report provides immediate recommendations to streamline your process and get the results you want.

The Electronic Billing Process Review will provide you with a road map for the most efficient utilization of your resources and concrete steps to success. Depending on the package you select, you will get an onsite discovery visit that uncovers your firm's workflow weaknesses, followed by onsite process improvement training tailored to your firm, including recommendations to optimize e-billing at your firm and ways to achieve it or training to reinforce your team's knowledge and bring new hires up to speed for maximum staff efficiency. To make the review most effective and ensure your firm knows what to expect, prior to the onsite visit, you'll be asked to fill out a pre-visit questionnaire. From this, we will tailor the agenda to the specific needs and requests of your firm.

Take advantage of our Electronic Billing Process Review and move ahead to a more profitable future by emailing [training@ebillinghub.com](mailto:training@ebillinghub.com) today.

## YOUR PARTNER FOR E-BILLING SOLUTIONS

Designing the first tool to automate solutions for the law firm e-billing process, eBillingHub has been delivering solutions to hundreds of law firms since 2004. It is now the established leader in simplifying the e-billing process for law firms worldwide.

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## BENEFITS

- Understand your workflow to uncover inefficiencies and explore areas of opportunity
- Streamline your billing to shorten billing cycles and eliminate costly write-offs
- Train onsite, so questions on day-to-day processing can be answered in real time, solidifying and building knowledge
- A Summary Report will provide you with concrete suggestions so you can take action today to improve your billing process

PACKAGE	INCLUDES	DURATION
eBillingHub Process Review <b>Silver Pack</b>	<b>One Day (8-Hour) Onsite Discovery Review</b> Includes meeting with management and individual break-out sessions with billers to observe processes and discuss what works and what doesn't.	1 1/2 Days
	<b>Half Day (4-Hour) Onsite Process Improvement Training</b> Review findings with billing department and present recommendations.	
	<b>Delivery of Summary Report</b> Includes a copy of the completed pre-visit questionnaire, a comprehensive summary of identified issues and recommended solutions, and a best practices overview.	
eBillingHub Process Review <b>Gold Pack</b>	<b>One Day (8-Hour) Onsite Discovery Review</b> Includes meeting with management and individual break-out sessions with billers to observe processes and discuss what works and what doesn't.	2 Days
	<b>One Day (8-Hour) Onsite Process Improvement Training</b> Review findings with billing department and present recommendations. Second half of the day includes one-on-one training to help implement recommendations.	
	<b>Delivery of Summary Report</b> Includes a copy of the completed pre-visit questionnaire, a comprehensive summary of identified issues and recommended solutions, and a best practices overview.	

To learn more about the eBillingHub Electronic Billing Process Review, email us at [training@ebillinghub.com](mailto:training@ebillinghub.com).