



eBILLINGHUB: ELECTRONIC BILLING PROCESS REVIEW

With more than three million invoices and more than 36 billion dollars in electronic billing every year, the eBillingHub implementation and technical teams assist thousands of firms worldwide in optimizing their e-billing processes. With this expertise, eBillingHub experts can provide you with the best knowledge and training you need to maximize your electronic billing investment.

LET THE EXPERTS HELP YOU IMPROVE YOUR E-BILLING WORKFLOW

Since you have eBillingHub®, the leading electronic billing solution for law firms, you know how this simple, cost-effective solution can transform your billing cycle. After all, eBillingHub reduces your write-offs and speeds cash flow significantly. But are you maximizing the return on your investment? Or are you experiencing any of these hurdles?

- Is your workflow in need of improvement?
- Are you maximizing your e-billing efficiency?
- Are you billing for all the items for which you should be billing?
- Is there a better way to avoid those costly write-offs?
- Have you experienced new additions or turnover within your billing team recently?
- Are your rejections too high?
- Are you using eBillingHub to its fullest potential?

The eBillingHub Process Review can help you streamline your electronic billing process, improving your firm's profitability. eBillingHub experts will come to your offices to assess workflow and teach you how to enhance your e-billing performance so you can get the returns you want.

The eBillingHub Process Review will provide you with a road map for the most efficient utilization of your resources and concrete steps to success. You have a choice of packages to suit your needs. All of the packages provide you with an eBillingHub expert who will visit your location to work closely with your billing team, train you to get the best outcomes, and deliver a Summary Report that includes findings and suggestions. Depending on the package you select, you will also get one-on-one training to help implement improved workflows and individual advanced product training that will enable you to use the product to its fullest potential. To make the review most effective and ensure your firm knows what to expect, prior to the onsite visit, you'll be asked to fill out a pre-visit questionnaire. From this, we will tailor the agenda to the specific needs and requests of your firm.

Take advantage of our Electronic Billing Process Review and move ahead to a more profitable future by emailing training@ebillinghub.com today.

YOUR PARTNER FOR E-BILLING SOLUTIONS

Designing the first tool to automate solutions for the law firm e-billing process, eBillingHub has been delivering solutions to hundreds of law firms since 2004. It is now the established leader in simplifying the e-billing process for law firms worldwide.



the answer company™
THOMSON REUTERS®

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BENEFITS

- Understand and document your e-billing processes with the help of an expert and learn how to maximize your efficiencies
- Train onsite, so any staff software questions on day-to-day processing can be answered in real time, solidifying and building knowledge
- Get your staff up to speed quickly so they can use eBillingHub to the fullest right away
- Streamline your electronic billing to shorten billing cycles and eliminate costly write-offs
- Maximize your eBillingHub ROI

PACKAGE	INCLUDES	DURATION
eBillingHub Process Review Silver Pack	One Day (8-Hour) Onsite Discovery Review Includes meeting with management and individual break-out sessions with billers to observe processes and discuss what works and what doesn't.	1 1/2 Days
	Half Day (4-Hour) Onsite Process Improvement Training Review findings with billing department and present recommendations.	
	Delivery of Summary Report Includes a copy of the completed pre-visit questionnaire, a comprehensive summary of identified issues and recommended solutions, and a best practices overview.	
eBillingHub Process Review Gold Pack	One Day (8-Hour) Onsite Discovery Review Includes meeting with management and individual break-out sessions with billers to observe processes and discuss what works and what doesn't.	2 Days
	One Day (8-Hour) Onsite Process Improvement Training Review findings with billing department and present recommendations. Second half of the day includes one-on-one training to help implement recommendations.	
	Delivery of Summary Report Includes a copy of the completed pre-visit questionnaire, a comprehensive summary of identified issues and recommended solutions, and a best practices overview.	
eBillingHub Process Review Platinum Pack	One Day (8-Hour) Onsite Discovery Review Includes meeting with management and individual break-out sessions with billers to observe processes and discuss what works and what doesn't.	3 Days
	One Day (8-Hour) Onsite Process Improvement Training Review findings with billing department and present recommendations. Second half of the day includes one-on-one training to help implement recommendations.	
	One Day (8-Hour) Onsite eBillingHub Advanced Training Benefit from a full day of product training customized for you. Training often includes admin, end-user, reports, and new features workshops.	
	Delivery of Summary Report Includes a copy of the completed pre-visit questionnaire, a comprehensive summary of identified issues and recommended solutions, a best practices overview, and eBillingHub reference guides.	

To learn more about the eBillingHub Electronic Billing Process Review, email us at training@ebillinghub.com.